

# Telerik Academy Upskill Salesforce Commerce Cloud

## FAQ

### **What will I learn at the Telerik Academy Upskill Salesforce Commerce Cloud program?**

Three months of Salesforce Commerce Cloud training packed with real-world use cases and methodologies to help you manage the Salesforce Commerce Cloud process from the get-go. During the program, you'll learn the concepts and technologies used in modern e-Commerce shops, but also the powerful out-of-the-box content and data management features of the SCC Platform and how to use its custom code customization capabilities to build integrations, extensions, experiences and stunning storefronts able to process millions of orders.

### **Who can apply and how?**

If you are a web developer or a university graduate with object-oriented programming experience, eager to master the most versatile e-commerce platform on the market, this program is right for you. You also need to be 18 years of age or older.

The admission process includes the following steps:

- CV and application form submission (mandatory)
- Online programming test (mandatory)
- Online career event (optional)
- Interview (upon request)

### **Do I need any previous Salesforce Commerce Cloud experience?**

If you are a web developer or a university graduate with object-oriented programming experience, eager to master the most versatile e-commerce platform on the market, this program is right for you.

You must have at least 1+ years of experience with JavaScript, PHP, React, or Node.js and good English language skills (B2).

### **Can I choose between online and onsite training?**

Due to COVID-19, the program will be held online. While we transitioned the program online, we kept everything else unchanged - same high-quality training, engaging learning experience and 100% focus on practice.

Please note that attendance is key to our students' successful graduation. Participants must attend all classes. Up to 3 days of absence are allowed, plus the program has 2 vacations (3 weeks in total).

### **How much does the training cost and what are the payment methods?**

Your tuition fee is covered by our partners, powering the Upskill Salesforce Commerce Cloud program - Isobar, Merkle, AIOPS Group, Tryzens, Forkpoint, C4 Nexus and ZaUtre.

### **What does the online programming test include?**

The test aims to assess your general knowledge across 2 domains – JavaScript and Web Development and consists of 15 closed-ended and 5 open-ended questions. It will be accessible after your complete your application. Once started, you'll have 60 minutes to do the test.

### **What is the candidate selection process?**

We use a holistic review process when evaluating applicants for admission. The final selection of candidates is not based on a simple formula of grades and test scores. Instead, we consider a variety of factors: application documents, online programming test results, personal motivation for applying, etc.

Some candidates might also be invited to attend an interview to additionally discuss their motivation and aspirations. Interviews focus on candidates' motivation and aspirations and determine if the program is appropriate for each candidate based on their needs, expectations and experience.

### **What is the length/cadence of the program? Can I balance it with work or studies?**

To get the most out of the program, you'll need to immerse yourself in it for 3 months. To recharge your batteries, you'll have 3 weeks of vacation.

With classes 2-3 nights a week, this most complete hands-on Salesforce Commerce Cloud program makes it possible to also balance work or other responsibilities.

### **What does “two-week trial period” mean?**

If you drop out in the first two weeks after the program starts, you won't pay any tuition. Since this is a sponsored program and participation is free, we expect you to be 100% committed from start to finish. Therefore, if you drop-out of the program after the trial period ends, you'd be required to pay tuition fee on a pro rata basis (in proportion to the time you spent in the program).

### **Does Telerik Academy help alumni find new jobs after successful graduation?**

Yes, as this is a sponsored program by our partners, they are eager to meet and hire you! To help you stand out from the candidate pool, you'll go through soft skills training to polish your personal and teamwork skills, as well as your CV.

During the program, you'll get an inside look into the leading Salesforce companies in Bulgaria, our partners, powering this Upskill program - Isobar, Merkle, AIOPS Group, Tryzens, Forkpoint, C4 Nexus, and ZaUtre. After graduation, you'll have the opportunity to start work as a Salesforce Commerce Cloud developer within this partner network or beyond.